

# Considerate Constructors Scheme

## Monitor's Site Report



<b>Project name</b>	Hunt Avenue		
<b>Contractor name</b>	Daintree Developments Ltd		
<b>Onsite contact(s)</b>	Trevor Roberts		
<b>Site ID number</b>	84216	<b>Visit no.</b>	2
		<b>Visit date</b>	03/03/2015

### Site description, context and location

The project consists of the construction of a new three bedroom bungalow on land at the rear of existing houses in Hunt Avenue Netley. The site was formed from garden areas of two existing bungalows owned by the same client as undertaking the development. At the point Hunt Avenue is a cu-de-sac and access to the site is in front of and alongside number 2. There is a single access to the site.

Checklist section	1 <sup>st</sup> visit	2 <sup>nd</sup> visit	Score descriptor	
1. Care about <b>Appearance</b>	8	8	/10	1 Gross Failure 2 Failure 3 Major non compliance 4 Minor non compliance 5 Compliance 6 Good 7 Very Good 8 Excellent 9 Exceptional 10 Innovative
2. Respect the <b>Community</b>	7	8	/10	
3. Protect the <b>Environment</b>	7	7	/10	
4. Secure everyone's <b>Safety</b>	7	7	/10	
5. Value their <b>Workforce</b>	7	8	/10	
<b>Total score</b>	<b>36</b>	<b>38</b>	<b>/50</b>	

For more information on score descriptors, see 'Site Scoring Explained' or visit [www.ccscheme.org.uk](http://www.ccscheme.org.uk)

### Executive summary

The overall image of this site has been maintained to a very high standard right up to the final weeks of construction and this is very commendable. The appearance is excellent and even with external works being done the standards have been maintained. It is clear to see that the efforts put into building relationships with neighbours have paid off and this was confirmed by a neighbour during the monitor visit. Environmental management has remained very much as seen at the last visit. The big area to work on next is carbon footprint reporting and reduction and there may be some opportunity on future projects to do this. Health and Safety is delivered to a very good standard and the support from the external safety advisor seems to be effective. Site security has been maintained throughout the project and it is good to see some pedestrian segregation during the drive construction works. The retention of the Oasis unit at this stage of the project is excellent. The female workers on site are able to use facilities in the new building which is also excellent. Health awareness posters have been a welcome addition since the last visit.

Overall this is a very good site with some pockets of excellent performance – well done.

### Innovative activities

1. Appearance	
2. Community	
3. Environment	
4. Safety	
5. Workforce	

*While an innovative activity is required to achieve a score of 10 in any section, such activities will be recorded regardless of score. When recorded on a visit where a score of 10 has not been achieved, the activity may count towards achieving a 10 score on subsequent visits. An innovative activity will only count once towards a 10 score unless it is further developed and improved. See 'Site Scoring Explained' for further details.*

<b>Monitor name</b>	Mike Petter BSc CEng MICE FCIHT RMaPS
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# Considerate Constructors Scheme

## Monitor's Site Report - Detailed summary of findings



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		<b>Visit date</b>	03/03/2015

### 1. Care about Appearance

<i>First visit findings and score</i>	<b>8</b>	/10
<p>The presentation was excellent especially for a project of this value and duration. At the front the site entrance is formed with heras panels with signage indicating contact details for the contractor. The front of numbers 2 and 4 Hunt Avenue has been excavated and has clean limestone laid and compacted. This toned access is also provided alongside number 2. This provides a clean surface for all construction vehicles to use virtually eliminating mud on the public road. Material storage is particularly neat and the working area was amongst some of the tidiest witnessed on a site visit. The small workforce are all known personally to the director and are encouraged to keep on top of housekeeping. The single skip is located out of public view. <b><i>It would be worth having the where with all to cover this especially if lightweight materials were being disposed of. Consider whether corporate image and branding could be given an even higher profile.</i></b> Company values are demonstrated by Trevor who is on site daily.</p>		
<i>Second visit update and score</i>	<b>8</b>	/10
<p>The external landscaping works were being done at the time of this visit. The overall image has been maintained to <b><i>an excellent standard</i></b> even to this late stage in the project and this is to be commended. There are no longer any skips on site. Final clean of the property was taking place and the office had been moved to accommodate the drive construction. <b><i>It is perhaps worth considering whether a higher corporate profile could be achieved on future projects.</i></b></p>		

### 2. Respect the Community

<i>First visit findings and score</i>	<b>7</b>	/10
<p>The residents in the road have all received letters and also had the CCS flyer posted through their door. Trevor has met with all nearby neighbours personally and explained the various aspects of the project and how they could be affected. Trevor has set up specific file for neighbour communication. There is also a whiteboard mounted on the front fence on which is indicated the forthcoming site works. The CCS poster is clearly displayed at the front. All operative parking is on site and deliveries do not take place until after 9am. Noisy work does not start before 8am. Compliments and complaints are noted and dealt with personally by the director. Some goodwill gestures have been done for immediate neighbours. <b><i>It would be worth investigating whether the company could sensibly support the local Community Wood Recycling project. Community involvement from this project might be limited but it is worth discussing with the Client whether there are any activities that can be supported.</i></b></p>		
<i>Second visit update and score</i>	<b>8</b>	/10
<p>Trevor and the team have clearly built an excellent relationship with neighbours. This was confirmed during a meeting with near neighbours at the time of the monitor visit. A resident's file is maintained within the office. The CCS poster continues to be appropriately displayed. Operative parking is at the front on Hunt Avenue. <b><i>There is some congestion which is not helped by the refurbishment works being undertaken to a nearby property.</i></b> Community wood recycling will be considered for future projects, this particular site produced very little waste timber. Various goodwill gestures have been delivered to neighbours and will sit as a legacy to their involvement with the construction industry. It would not be reasonable to expect greater community involvement on a project of this size.</p>		

### 3. Protect the Environment

<i>First visit findings and score</i>	<b>7</b>	/10
<p>The environmental policy is displayed and an ecology survey was done at the start of the project. Boundary hedges have been trimmed early to minimise the effect on wildlife. Tree root protection is in place particularly under the driveway access to site. Waste currently leaves site in a mixed skip and is sorted by L&amp;S off site. The recycling rate being achieved is 96%. The groundhog welfare unit runs on a generator and batteries. The generator is turned off when it is not needed to minimise the noise pollution although the enclosure is well sound proofed. Water use is monitored. Fuel use is monitored. There is a spill kit available. The workforce are all fully briefed on environmental issues. <b><i>Currently the company does not specifically calculate carbon footprint and it would be worth looking at some simple tools to do this. There is no specific activity on this site contributing to the natural environment.</i></b></p>		
<i>Second visit update and score</i>	<b>7</b>	/10
<p>A good deal of care has been demonstrated regarding the natural environment with special measures taken to protect the trees and roots at the side of the plot. Pallets were returned for re-use from this project. Any other excess material was used on other contracts and waste as a whole was minimised and this is very good to see. <b><i>There is no progress yet on carbon footprint measuring.</i></b> This was discussed and can possibly be considered for some new projects about to start where the client already has a simple CO<sub>2</sub> procedure in place and might be willing to share it with Daintree.</p>		

#### 4. Secure everyone's Safety

<i>First visit findings and score</i>	<b>7</b>	<b>/10</b>
<p>A H&amp;S procedure is in place. External support is utilised for production of plans and provision of information and advice. 1<sup>st</sup> aid provision is in place and maps are available to the nearest A&amp;E with additional copies provided. The site is secure with either heras fencing, permanent close board fencing or existing boundaries. The heras fence at the front is kept shut when not in use and Trevor guides any vehicles in and out. There is no space for a segregated access but as there are no normal vehicle movements then this appears to be appropriate. All operatives are inducted and sign into a sheet confirming that they have read the RAMS. The safety culture is driven by the company director who is usually on site. The workforce generally has a long standing relationship with the company and are fully versed in the requirements. Accidents and incidents are recorded and near miss reporting relies on an informal system appropriate for a project of this size. Fire procedures are in place. <b><i>A drill should be undertaken regularly and a log of drills would be worthwhile keeping.</i></b> An additional path has been provided to the existing properties at the front of the site so that the public can be segregated from all construction activity. The company has a D&amp;A policy. <b><i>Consider asking all visitors for CSCS cards.</i></b></p>		
<i>Second visit update and score</i>	<b>7</b>	<b>/10</b>
<p>The company and the site continue to use the support of a specialist H&amp;S advisor and this is clearly beneficial. A segregated pedestrian access at the front keeps visitors separate from the drive construction activities. Boundary fencing is now complete and the site is secure. Public protection has been considered throughout this project. <b><i>It would be worth considering the use of the existing operative induction form for visitors. This will provide the opportunity to record visitor CSCS, next of kin and medical details.</i></b></p>		

#### 5. Value their Workforce

<i>First visit findings and score</i>	<b>7</b>	<b>/10</b>
<p>The company has an equality and diversity policy and this is on display. As Trevor is on site and knows personally the workforce he is able to keep an eye out for any signs of bullying or harassment. Training is kept up to date and the company is supported by their H&amp;S advisor in this. The induction form includes recording of medical information and next of kin details. CSCS card details are recorded and this along with other industry recognised cards are used as part of the competency check. Welfare provision is within a groundhog unit that provides canteen space, chemical toilet and drying area. Running water is available. This unit is appropriate for a project of this size and nature. Apprentices are employed on the company which is encouraging for a firm of this size. <b><i>Consider the provision of some general health advice perhaps dehydration posters and prostate cancer information available from a link from the CCS website.</i></b> Feedback is informal and this appears appropriate for a project of this size.</p>		
<i>Second visit update and score</i>	<b>8</b>	<b>/10</b>
<p>The site set up has been retained right to the end of this project and this is very good to see. In addition the facilities within the new build are available for the female staff currently on site undertaking the final clean. Training continues to be kept up to date. Since the previous visit some general health awareness posters have been put up in the canteen section of the Oasis unit. Dehydration colour charts have been put in the toilet section. It is excellent to see the effort put into the care for the workforce. For future projects it will be worth looking into what further advice can be provided to the workforce, perhaps concerning stress and mental health issues.</p>		

<b>1<sup>st</sup> Visit score</b>	<b>36</b>	<b>/50</b>
<b>2<sup>nd</sup> Visit score</b>	<b>38</b>	<b>/50</b>

*The contents of this report are a reflection of the meeting held between the Scheme's Monitor and the site representative, and the activities and initiatives witnessed at the time of the visit. When appropriate bold italic statements will indicate where improvements can be made.*